# 2020's

### Adapting to Change - Resilient Health Care

Marin Community Clinics is the largest nonprofit community health center in Marin. The Clinics' mission is **to promote health and wellness through excellent, compassionate care for all.** 

**The COVID-19 pandemic changed the world**. Its lasting impact adversely affected the Clinics' patient base, exacerbated the need for public health services, and continues to bring about new challenges.

## **Touching Lives Through Health**

2020

A branding overhaul brings a fresh look



**COVID-19 pandemic hits Marin County** – Clinics teams mobilize and adapt to rapidly changing guidelines

Clinics pivot to telehealth care within 5 days of initial Shelter-in-Place shutdowns; a testament to the organization's ability to adapt

Clinics partners with County of Marin to test patients, staff, and the community for COVID-19; opens COVID-19 Respiratory Clinics to treat infected patients

#### Melanie Thompson, DO, Chief Medical Officer

"The greatest joy in vaccination is not just the deep gratitude expressed by patients but also seeing the joy of all of our staff. With every vaccine we give, we know that we may be preventing entire families from experiencing immeasurable grief."

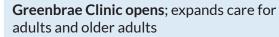


2021

39,179 patients served; 263,083 visits; 577 employees

Vaccines become available January 2021; the Clinics immediately become a major vaccine hub Clinics launch *Campaign for the Next Decade* to fund: the Greenbrae
Clinic, West San Rafael Clinic,
San Rafael Dental Complex, and
recruitment and retention

The Clinics commits to reducing Green House Gas emissions, strategically implementing ongoing green initiatives





### 2022

West San Rafael Clinic opens; expands access to telehealth care services and in-person care as needed

To boost dental capacity, renovations begin at 411 Fourth Street in San Rafael; expansion expected to be completed in 2023

#### Mitesh Popat, MD, MPH, Chief Executive Officer

"Health care is foundational for well-being. At the Clinics, we believe that it doesn't matter who you are, you will have access to quality health care. That drives our work every day. We will continue to work toward a healthier future, inspired by our important legacy."

