Adapting to Change – Resilient Health Care

Marin Community Clinics is the largest nonprofit community health center in Marin. The Clinics’ mission is to promote health and wellness through excellent, compassionate care for all.

The COVID-19 pandemic changed the world. Its lasting impact adversely affected the Clinics’ patient base, exacerbated the need for public health services, and continues to bring about new challenges.

Touching Lives Through Health

**2020**

- A branding overhaul brings a fresh look
- Clinics pivot to telehealth care within 5 days of initial Shelter-in-Place shutdowns; a testament to the organization’s ability to adapt
- Clinics partners with County of Marin to test patients, staff, and the community for COVID-19; opens COVID-19 Respiratory Clinics to treat infected patients

**COVID-19 pandemic hits Marin County** – Clinics teams mobilize and adapt to rapidly changing guidelines

**Melanie Thompson, DO, Chief Medical Officer**

“The greatest joy in vaccination is not just the deep gratitude expressed by patients but also seeing the joy of all of our staff. With every vaccine we give, we know that we may be preventing entire families from experiencing immeasurable grief.”

**2021**

- 39,179 patients served; 263,083 visits; 577 employees
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- Greenbrae Clinic opens; expands care for adults and older adults
- Vaccines become available January 2021; the Clinics immediately become a major vaccine hub
- Clinics launch Campaign for the Next Decade to fund: the Greenbrae Clinic, West San Rafael Clinic, San Rafael Dental Complex, and recruitment and retention
- The Clinics commits to reducing Green House Gas emissions, strategically implementing ongoing green initiatives

**2022**

- West San Rafael Clinic opens; expands access to telehealth care services and in-person care as needed
- To boost dental capacity, renovations begin at 411 Fourth Street in San Rafael; expansion expected to be completed in 2023
- Mitesh Popat, MD, MPH, Chief Executive Officer
  “Health care is foundational for well-being. At the Clinics, we believe that it doesn’t matter who you are, you will have access to quality health care. That drives our work every day. We will continue to work toward a healthier future, inspired by our important legacy.”