

# Update

marin community clinics

## **A COVID-19 Response Update from Marin Community Clinics' CEO**

April 3, 2020

Dear Marin Community Clinics Family,

I know that most of us are suffering from information overload these days; I will keep this week's update brief.

- We continue to conduct outreach across all service lines. Our medical, behavioral health, nutrition, and dental providers and staff are calling patients to check in and provide care. It is relatively easier to reach patients by phone now, as most are not working and are at home. They are experiencing a lot of fear and hardship – and are expressing tremendous gratitude that their MCC providers and support staff are calling them.
- Patients continue to be seen at the Clinics for medical and dental care when warranted.
- Pediatric visits for infant “well child” check-ups are scheduled at a time of day or MCC location separate from visits for patients with respiratory problems.
- Single point-of-entry screening is ongoing and is effective in fostering the safety of patients, employees, volunteers and vendors.
- Our on-site pharmacy vendor, PharMedQuest, is providing home delivery to patients age 65 and older who have three or more prescriptions. This service will be expanded as capacity permits.

Take care of yourselves and each other!

**We are all in this together.**

My best to you all,

Mitesh Popat, MD, MPH  
Chief Executive Officer