

Update

marin community clinics



A Message from Marin Community Clinics' CEO

September 25, 2020

Dear Marin Community Clinics Family,

I am proud to announce that Marin Community Clinics has fully re-established our dental program and is now offering the same services we did before the pandemic began. In March our dental clinics – like all dental practices - were required to close other than for dental emergency services. Now, after months of preparation and a gradual, careful re-opening, we are fully open! All of our three dental clinics (one in Novato and two in San Rafael) are back with extended hours of service, including evenings and weekends. Once again we are delivering adult and pediatric preventive care, such as cleanings and checkups, and what is called restorative care - fillings, crowns, and dentures.

People have understandably delayed dental care – especially preventive care – but they no longer have to because we have made each dental office safe. Every possible precaution is being taken and we encourage our patients to make appointments to resume oral health care. They can come into our Clinics with confidence.

Importantly, we have put in place numerous protocols to ensure patient and staff safety to minimize potential exposure to COVID-19. These include temperature checks and COVID-19 screening questions for both patients and staff prior to entering the building; patient spacing that limits the number of people inside the Clinics at any one time; less dense staffing patterns; patient masking; and head-to-toe personal protective equipment including double masking for staff. We have also installed new equipment including an oral suction device with multiple layers of filtration and a ceiling-mounted air filtration system.

Patients have expressed a high level of satisfaction with the protocols that are in place. Everyone appreciates the efforts we have undertaken to make this a safe experience - and we are pleased that patients are resuming care.

This is all possible thanks to the tremendous efforts of our dental leadership team, dentists, front and back office staff, and other departments that have pitched in to make our safe re-opening possible. I am happy to welcome many members of our dental team back from furlough!

Marin Community Clinics' staff continues to work diligently to promote health, well-being and safety, and to compassionately serve our patients. I hope that you will consider a contribution at this time to help us continue to meet the challenges of delivering health care throughout this pandemic.

We are all in this together.

Mitesh Popat, MD, MPH
Chief Executive Officer