

# Update

marin community clinics



## **A COVID-19 Response Update from Marin Community Clinics' CEO**

March 13, 2020

Dear Marin Community Clinics Family,

This week like you, we have been going through an unprecedented circumstance in recent weeks, watching closely as the news of the novel COVID-19 (coronavirus) pandemic has unfolded.

While most of us as individuals can only watch, wash our hands, and wait, here at Marin Community Clinics we are able to do much more. I want to take a few moments to let you know what Marin Community Clinics is doing to keep our staff, patients, and community safe from the spread of the COVID-19 virus to the fullest extent possible.

- We continue to meet the routine medical, dental, and behavioral health care needs of our patients.
- We are in constant communication with public health officials at all levels of government to keep abreast of local, state and CDC guidelines and advocate for the needs of our community.
- We have created workforce and service delivery contingency plans for various scenarios in order to remain responsive to changing circumstances.
- We provide education via social media, clinic posters, and staff regarding California Department of Public Health and CDC recommendations including hygiene, social distancing, and staying home when sick.
- We have posted medical doctors and nurse practitioners in our Call Center to speak with patients who have COVID-19 related questions, are experiencing cold and flu-like symptoms, and behavioral health providers to speak with callers who are experiencing extreme stress or anxiety.
- When the County of Marin Department of Health & Human Services began testing earlier this week, we sent clinical staff to assist.

For frequent updates on local information, resources and guidelines related to coronavirus, I encourage you to visit <https://www.marinhhs.org/coronavirus> or <https://www.facebook.com/MarinHealthAndHumanServices>.

I will keep you informed of Marin Community Clinics' work related to the virus in the coming weeks.

My best to you all,

Mitesh Popat, MD, MPH  
Chief Executive Officer