

# Update

marin community clinics



## **A COVID-19 Response Update from Marin Community Clinics' CEO**

April 17, 2020

Dear Marin Community Clinics Family,

Thank you for reading these weekly messages. If you are like me, your inbox is flooded with COVID-19 related information, sales pitches, funding appeals, etc. My intent is to keep you informed of how Marin Community Clinics is responding to the short-term and long-term healthcare needs of our community while being respectful of your time and energy.

Here's the latest -

- We are making plans for a long-haul of physical distancing and other adjustments required to continue to serve over 38,000 people annually while maintaining safety for them as well as our workforce. Telehealth will continue to be a major component of care delivery in the future.
- We are now operating our Call Center on Saturdays. This has been planned for some time and will improve access for patients to schedule appointments. We have also re-opened for Saturday same-day telephonic appointments.
- I recommend you visit <https://coronavirus.marinhhs.org/> and sign up for the Status Updates to keep up with local information, resources, and statistics – including new regulations regarding face covering.
- We are glad that our colleague Dr. Matt Willis, Public Health Officer, has recovered and welcomed his return! We continue to work closely with him, and Dr. Lisa Santora, Deputy Public Health Officer, to coordinate efforts. This week we began deploying nurses to the County of Marin's Emergency Operations Center to assist with their COVID-19 activities.
- Dr. Jose Chibras, Chief Medical Officer, and Dr. Lizzie Horevitz, Chief Behavioral Health Officer, participated in Spanish-language radio programs on Multicultural Center of Marin's "Cuerpo Corazon Comunidad" to talk about medical and behavioral health care in the time of coronavirus. You can find those recordings here. (<https://www.facebook.com/cuerpocorazoncomunidad>)
- Dr. Chibras joined me in authoring a Marin Voice opinion piece recently that you can read here. (<https://www.marinij.com/2020/04/05/marin-voice-vital-role-for-marin-community-clinics-during-coronavirus-crisis/>)
- We are actively promoting self-care among our workforce as well as with patients. Next week I will introduce you to our staff's Self-Care Challenge and invite you to join in on Facebook!

My sincere thanks to each of you who have expressed support and who have provided in-kind or cash donations. As we are welcoming newly uninsured patients into our medical home, your support is of vital importance.

**We are all in this together.**

My best to you all,

Mitesh Popat, MD, MPH  
Chief Executive Officer