

At A Glance

- Third largest health care provider in Marin, serving over 38,000 patients/year; almost 40% are children
- Clinics in Larkspur, Novato, and San Rafael (medical, dental, and teen)
- Nationally recognized Patient-Centered Health Home model, which focuses on the patient/clinical team partnership
- Pediatric, Family and Adult Medicine – Primary Care, Obstetrics and Gynecology, Family Planning, Behavioral Health, and Specialty Care
- Pediatric and Adult Dentistry
- Optometry, Radiology, Pharmacy, Lab, Chiropractic, Acupuncture, and referrals to specialists
- Weekly Community Health Hubs with fresh food pantries
- Over 500 staff, including doctors, dentists, nurses, and other clinicians
- Accepts Medi-Cal, Medicare, Covered California, Path to Health, and other insurances; patients without insurance may receive sliding scale discounts
- Not-for-profit, supported by individuals, foundations, businesses, government grants, and public insurance reimbursement

A SPECIAL MESSAGE FROM THE CEO



Photo: L. Boughiey, MCC

Happy 2020 to our partners and supporters! One of the most relevant healthcare organizations in our community, we are more committed than ever to providing the best care to every patient.

Our Role during the Fires and Power Shutdowns

Last year, many of our patients and communities were exposed to difficult times that significantly affected their health and wellbeing. The fires in neighboring counties and the power shutdowns experienced in Marin showed us how critical our role is as one of the leading healthcare organizations in Marin County. During Sonoma's Kincadee fire and the mandatory evacuations — which displaced 200,000 people— we worked closely with Marin County's Health and Human Services Department (HHS) to provide support to the emergency shelters. As requested by HHS, we sent our nurses to provide first aid to evacuees, as well as much-needed supplies such as antibiotics, insulin, inhalers, and blood pressure medication.

During the most recent power shutdown in Marin, we were one of only two primary care organizations that remained opened. Our two San Rafael clinics were open and operational with the help of generators. During that time, we had 598 medical visits, 46 dental visits, and were able to continue care for patients whose treatments had been initiated prior to the shutdown.

Plans for Future Community Emergencies

We hope these shutdowns do not become the norm, but we are proactively looking for ways to ensure we are able to operate all of our clinic sites whenever needed. We are exploring options for installing energy-efficient solar panels with battery backups. Our goals are to provide care and support to our patients and community during difficult times and to minimize inconveniences and delays in care.



Photo: Susannah Clark
Supervisor Damon Connolly, Mitesh Popat, MD and Jose Chibras, MD (L to R) at the emergency shelter in San Rafael.

*As we plan for 2020, we are excited to continue to grow and to define the future of healthcare in Marin County. **Your help is crucial and appreciated as always.** Thank you for trusting us and giving us your ongoing support!*



Mitesh Popat, MD, MPH, CEO

Our Mission

To improve the health of our patients and community by providing high quality, cost-effective, culturally sensitive, patient-centered health care.



Quality

“Mammography Saves Lives” is the motto we use to engage our staff and create a culture where opportunities are not missed and all eligible patients are screened for breast cancer.

Eliminating Barriers to Care

Studies show that when breast cancers are detected at an early stage, the cure rate is high. In order to promote successful health outcomes, we are working closely with local imaging centers. Our goal is to streamline appointment coordination and secure appointment slots dedicated to Marin Community Clinics’ patients. As a result, we will be able to considerably increase the number of women receiving mammograms.

Mammograms are vital in preventing cancers and saving lives, and we also understand the importance of appropriate results follow-up. With funds from the American Cancer Society NFL Breast Health Equity grant, we have made important changes that are enabling us to follow abnormal results more closely so that patients get prompt treatment. This grant also supports patient education and outreach, so patients know when they are due for a mammogram and why the test is important.

SAVE THE DATE

Marin Community Clinics
Summer Solstice Celebration

6.24.20

NEW LOCATION at Inn Marin

Community Health Champions
Tim Sowerby, MD
Matt Willis, MD, MPH
Youth - Melissa Osheroff



Sponsorship opportunities are available. Contact Lindsay Boughey for more information at lboughey@marinclinics.org.

Path to Health Program has Huge Enrollment Success

The Clinics’ Certified Enrollment Counselors have achieved first, second, and third place in the state for County Medical Service Program’s Path to Health enrollments. There are 13 counties participating in the Path to Health pilot program. Path to Health provides access for primary care and some specialty care to eligible patients who previously only had access to emergency Medi-Cal services.

Our Enrollment Counselors have enrolled 936 people since this pilot started in February of last year— and the number continues to grow. Kudos to our Enrollment Counselor team led by Armando Cerros!



Certified Enrollment Counselors Eduardo Vasquez, Gabriela Ventura, Maria Gurrola and Brenda Moreno (L to R).

Clinician Spotlight

Meet Melanie Thompson, DO



Photo: L. Boughey

In November, **Dr. Thompson** was appointed Regional Medical Director for our San Rafael and Campus clinics. She has been working at Marin Community Clinics as a family physician for four years.

Dr. Thompson first heard about the Clinics through a friend. Marin Community Clinics’ mission and breadth of services spoke to her desire to make the community more equitable for everyone. Raised by a single parent and having worked hard as a young adult while in school, she understands many of the struggles our patients face and feels a strong connection with them.

“I have great appreciation for our patients and so much humility for my job,” explains Dr. Thompson.

Dedicated to Improving the Patient Experience

One of Dr. Thompson’s goals is to improve the patient experience by ensuring that all Clinics’ staff are aware of how integral their role is in patient care.

“Dr. Thompson is an extraordinary clinical leader who is committed to providing superlative health care and to improving the health outcomes for the people we serve,” says **José Chibrás, MD**, Chief Medical Officer.

Dr. Thompson holds a Doctor of Osteopathic Medicine degree from Touro University College of Osteopathic Medicine and completed her residency at UCSF Fresno. She also completed the Train New Trainers Primary Care Psychiatry Fellowship at UC Irvine/ UC Davis.

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